

TOOLS FOR TALKING

WHEN STAKES ARE HIGH IN EDUCATION

Whenever you're not getting results you're looking for, it's likely a crucial conversation is keeping you stuck. Whether it's a problem with parent/teacher relationships, student conflicts, teacher/staff issues or mental health and well-being challenges, if you can't create a psychologically safe place to talk honestly, with nearly anybody about almost anything, you can expect poor results.

What is Crucial Conversations for Education?

Crucial Conversations for Education is based upon globally proven training that is currently being delivered in 18 different languages, in 36 countries. Crucial Conversations training is fully contextualised to the Australian education system and aligned to the AITSL Principal Standards.

What is a Crucial Conversation?

A Crucial Conversation is a discussion between two or more people where the stakes are high, opinions vary, and emotions run strong. These conversations, when handled poorly or ignored, lead to strained relationships and very poor outcomes.

What Does Crucial Conversation Training Teach?

- Gives leaders the skills to face challenging conversations with confidence.
- Helps them create psychologically safe workplaces where everyone can speak up.
- Provides techniques help identify the factors that are keeping individuals and teams stuck.
- Empowers leaders to practice their new conversation skills in the current educational contexts.
- Gives leaders the confidence to address all issues early.
- The skills are aligned directly to the Principal Standards.

Who Needs Crucial Conversations Training?

Crucial Conversations in Education has been specifically designed to help Principals, educational leaders and teachers to communicate better, solve problems quicker and exceed standards consistent with leading the teaching and learning.

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Crucial Conversations® is a two-day course that *teaches skills for creating alignment and agreement by fostering open dialogue* around high-stakes, emotional or risky topics — at all levels of our organisation. By learning how to speak and be heard (and encouraging others to do the same), *you'll surface the best ideas, make the highest quality decisions, and then act on your decisions* with unity and commitment.