





Presenter

Key Events

| Event | Date | Location | Time |
|----------------------|----------------------------|---------------------|-------|
| Networking Dinner | 17 th June 2024 | Ballarat - TBC | 18:30 |
| Networking Breakfast | 18 th June 2024 | Ballarat - TBC | 07:00 |
| Conference Starts | 18 th June 2024 | CEB Ballarat Office | 08:30 |
| Conference Closes | 18 th June 2024 | CEB Ballarat Office | 14:45 |

Presenters

Presentation Topic

| Complaints Process The presentation will cover the types of complaints that schools report to the Case Manager: Complaints Resolution, as well as the steps taken once a complaint is received. This includes any actions that are taken after a complaint has been addressed. The presentation will also address the actions that schools are required to take to follow up on complaints that have been referred to DOBCEL via the Case Manager: Complaints Resolution. | Damian Ferrari |
|---|-------------------|
| AXIOM Review Processes What are the objectives of their school visits, and what does AXIOM anticipate from the school? How is the gathered information utilised to empower schools with clarity and confidence? In what manner does AXIOM communicate the information to schools and DOBCEL? Offering guidance on how any necessary corrections should be implemented. Recommend improvements observed in schools since AXIOM initiated the ESM reviews. | Paul Byrne |
| RISK Assessment The training, designed for practical application, will focus on providing guidance on basic risk management and its relation to various risk assessment documents. These documents include the Excursions, Camps and Activities Risk Assessment, Child Safe Risk Register, and the identification of school-based risks. | Belinda Fyfee |

CARSO CONFERENCE

18th June 2024 - Ballarat

PRESENTERS



Belinda Fyfee
Belinda is a professional and experienced
HR and organisational development
facilitator based in Ballarat.



Damien Ferrari

Damien is the Case Manager:

Complaints Resolution at DOBCEL.



Paul Byrne

Paul is one of the Directors at Axiom Safety & Compliance a regional based Essential Safety Measures Audit firm.

Tuesday 18th June 2024 8:30 AM – 2:30 PM

CONFERENCE PROGRAM

| Registration & Welcome | 8:30 AM – 8:45 AM |
|------------------------------------|---------------------|
| Acknowledge of Country & Prayer | 8:45 AM – 9:00 AM |
| Session 1 AXIOM Review Process | 9:00 AM – 9:45 AM |
| Session 2 Complaints Processes | 9:45 AM – 10:45 AM |
| Morning Tea | 10:45 AM – 11:00 AM |
| Session 3 Risk Assessment | 11:00 AM – 12:30 PM |
| Lunch | 12:30 PM – 1:00 PM |
| Continued Risk Assessment | 1:00 PM – 2:30 PM |
| CARSO Workshop Update | 2:30 PM – 2:45 PM |
| Conference Concludes | 2:45 PM |





Running Sheet

Conference Contact: Andrea Warr – M: 0498 490749 | E: awarr@dobcel.catholic.edu.au

Monday 17th June 2024 - Conference Dinner (CARSO Members)

TBC | Ballarat

| Time | Event/Presentation |
|-------|-----------------------------------|
| 18:30 | Conference Dinner |
| | Sit down dinner in the restaurant |

Tuesday 18th June 2024 - Networking Breakfast

TBC | Ballarat

| | Time | Event/Presentation | |
|--|-------------|--|--|
| | 7:00 - 8:15 | Sit down breakfast in the restaurant. | |
| 8:15 - 8:30 Participants to make their way to the CEB Ballarat Office. | | Participants to make their way to the CEB Ballarat Office. | |

Tuesday 18th June 2024 - Conference

CEB Ballarat Office

| Time | Event/Presentation | Presenter(s) | Representing |
|---------------------------|---|----------------|------------------|
| 8:30 - 8:45 | Welcome | Andrea Warr | DOBCEL |
| | Acknowledgement to Country | Damian Ferrari | DOBCEL |
| | Prayer | Paul Brown | DOBCEL |
| 9:00 – 9:45 | AXIOM Review Process | Paul Byrne | DOBCEL |
| 9:45 – 10:45 | Complaints Process | Damian Ferrari | AXIOM |
| 10:45 – 11:00 | Morning Tea | | |
| 11:00 – 12:30 | Risk Assessment | Belinda Fyfee | The Proven Group |
| 12:30 – 1:00 Lunch | | | |
| | Lunch served in the CEB Ballarat Office | | |
| 1:00 – 2:30 | Risk Assessment continued | Belinda Fyfee | The Proven Group |
| 2:30 – 2:45 | CARSO Workshop Update | Andrea Warr | DOBCEL |
| 2:45 | Conference close | | |

