

Child Link – a tool for professionals to support child wellbeing and safety



Victorian Catholic Education Authority (VCEA)

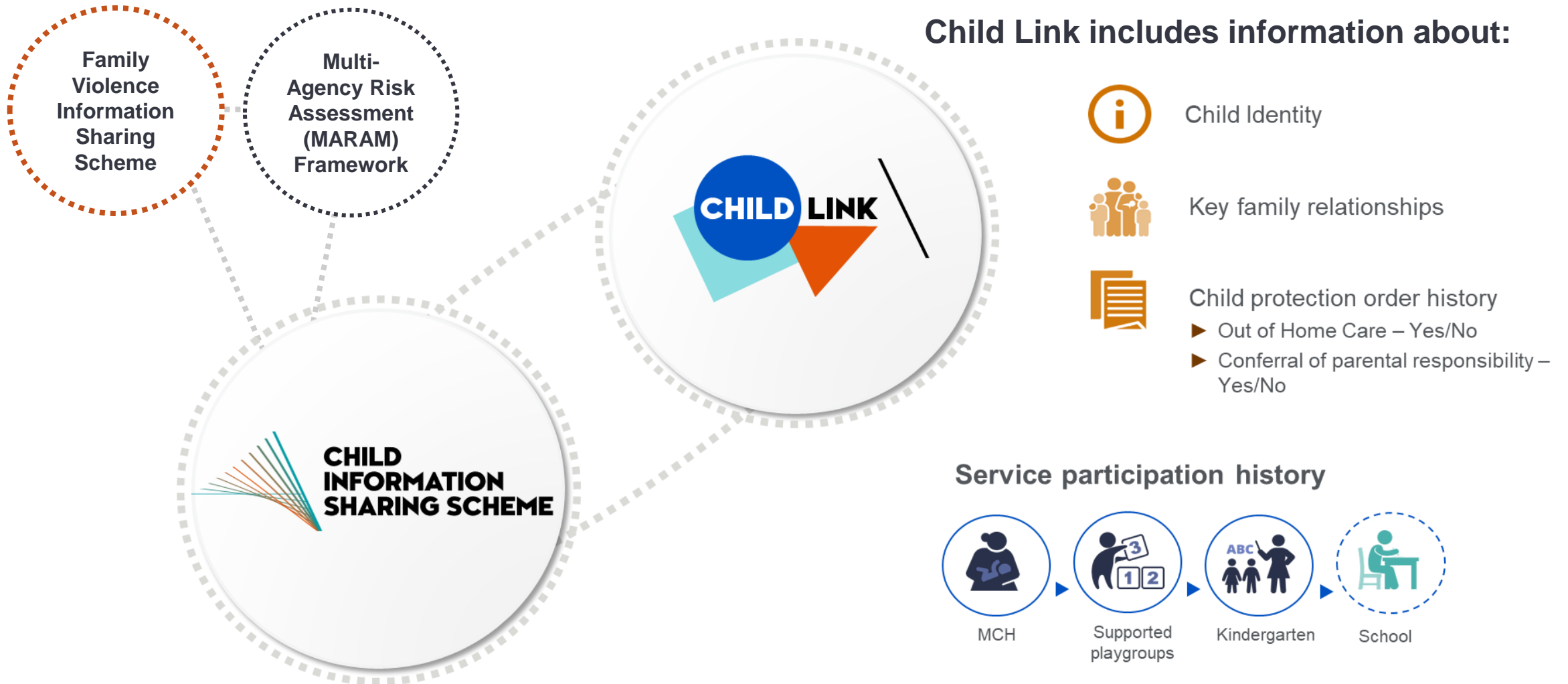


The Victorian Government acknowledges Aboriginal Traditional Owners of Country throughout Victoria and pays respect to their cultures and Elders past, present and emerging



Department of Education

What is Child Link?



Who can be a Child Link User?

Education

- ▶ early childhood teachers
- ▶ **school principals**
- ▶ **school teachers and/or student wellbeing professionals**
- ▶ roles within DE regional services and programs, such as Student Support Services and school nurses

Maternal and Child Health

- ▶ roles within Maternal and Child Health services in councils
- ▶ roles within Aboriginal Maternal and Child Health services and Aboriginal-led Maternal and Child Health services
- ▶ roles within the Maternal Child Health Line
- ▶ roles within community health organisations

Child Protection Services

- ▶ roles within Department of Families, Fairness and Housing (DFFH)
- ▶ roles within Aboriginal Children in Aboriginal Care (ACAC) providers
- ▶ roles within community service organisations and Aboriginal Community Controlled Organisation

Commission for Children and Young People (CCYP)

- ▶ persons employed by the Commission for Children and Young People or otherwise engaged by the Commission



What information is not on Child Link?

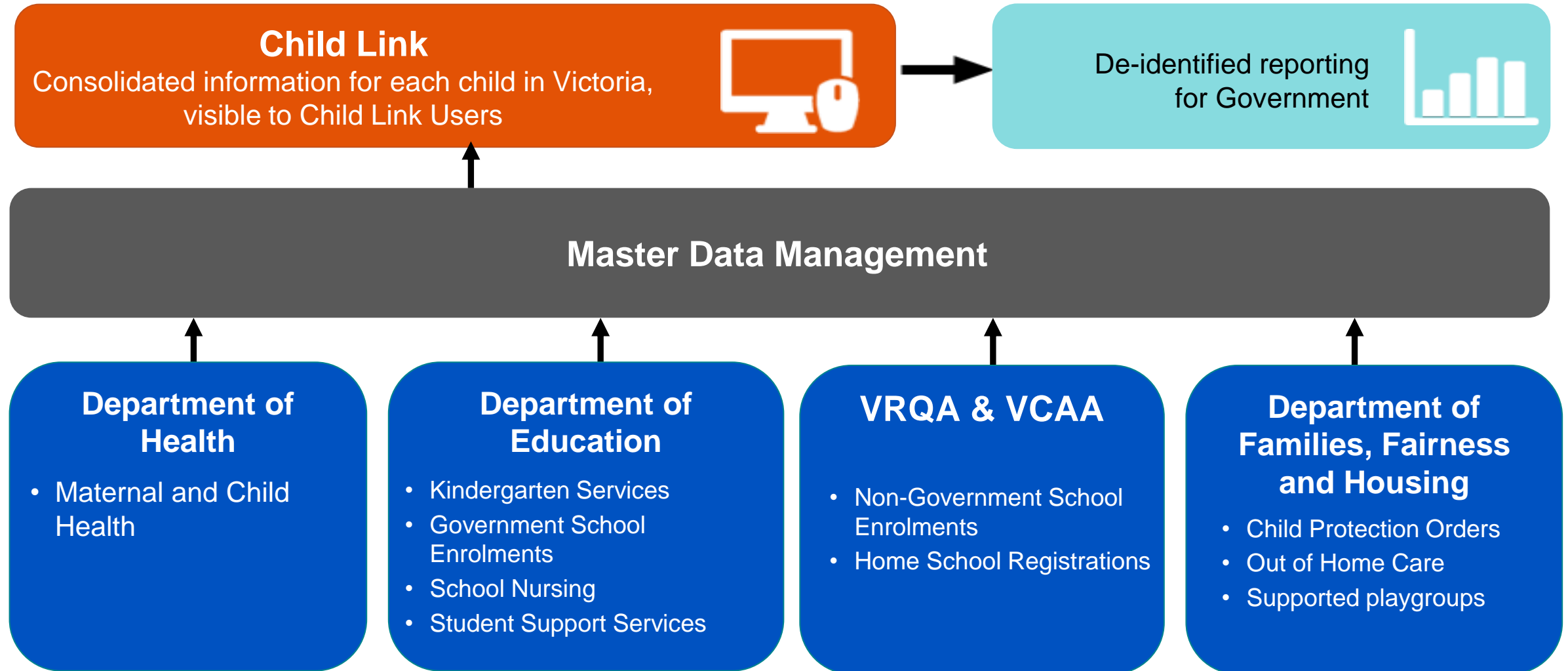
The information displayed on Child Link is limited to data sourced from Victorian Government information systems.

Child Link will not include:

- ▶ Family violence intervention orders
- ▶ Commonwealth information, such as Medicare or the Australian Immunisation Register information.
- ▶ Case management records such as case notes, professional opinions or health records
- ▶ Criminal record information



Where Child Link information comes from – source systems



Child Link: security and privacy



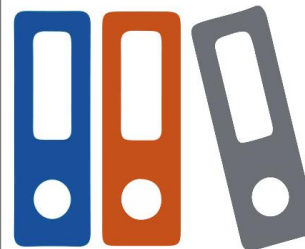
Child Link has been designed with security and privacy as core principles



Access, transmission, and storage of information for Child Link aligns to strict security protocols



System usage is monitored and auditable. There are offences and penalties under the CWS Act for unauthorised access, use and disclosure of information from Child Link.



Sharing information for children's safety is permitted under laws, such as the *Privacy and Data Protection Act 2014*, the *Health Records Act 2001* and the *Children, Youth and Families Act 2005*

Key roles in Child Link

Child Link Authorisers

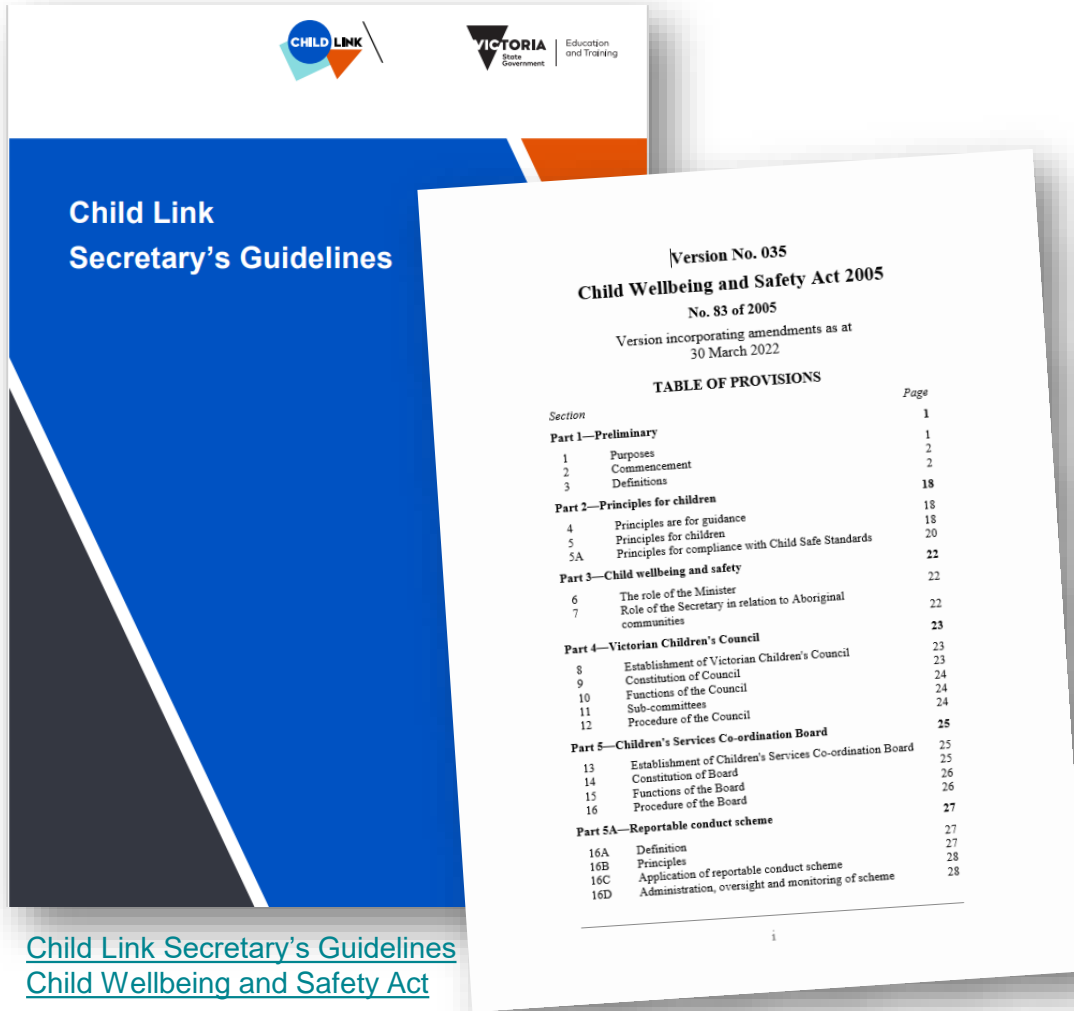
- ▶ authorise Child Link Users to gain access to Child Link
- ▶ are responsible for the ongoing management and removal of Child Link Users
- ▶ **do not have access to child information on Child Link unless they are also a User**

Child Link Users

- ▶ have access to critical information about children on Child Link to support wellbeing and safety
- ▶ most Users will only have access to information about children enrolled or attending their school or service
- ▶ can use Child Link as an additional tool alongside their existing frameworks



Who can be a Child Link User in a Catholic school?



[Child Link Secretary's Guidelines](#)
[Child Wellbeing and Safety Act](#)



Authoriser for schools

- Only principals, acting principals or co-principals can authorise school staff as Child Link Users

Child Link Users in schools

Principals can nominate up to 7 Users, such as:

- Assistant/Deputy principals
- School teachers
- Student wellbeing professionals (e.g. school counsellor, wellbeing coordinator)

Principals as Child Link Users

- A person or body responsible for the governance, conduct or management of non-government schools will authorise school principals as users
- Each Diocese/body will nominate their Authoriser/s and set up their process**

Publication of the Child Link Authoriser Induction Guide



Thank you for your interest in Child Link. Your involvement will support the wellbeing and safety of children in Victoria.

As a **Child Link Authoriser** you will play a key role in helping to maintain the security of Child Link. You will be responsible for creating and managing Child Link accounts for Child Link Users in your organisation. This is an important role that requires you to be well informed of your responsibilities.

This Child Link Authoriser Induction Guide contains information you need to understand your role and responsibilities as an Authoriser, so you can get started with Child Link.

After you have set up your Child Link Authoriser access, you will be able to refer to the Child Link Authoriser Roles and Responsibilities guidance within Child Link for more details.



[Print full document](#)

Child Link Authoriser Induction Guide

[Child Link Authoriser Induction Guide](#)

Child Link Authoriser Induction Guide

[Child Link Authoriser Induction Guide](#)

Section 1: What is Child Link?

Section 2: What is my role as a Child Link Authoriser?

Section 3: How can I set up my Child Link Authoriser account?

Section 4: How do I add Child Link Users?

Section 5: How do I manage my Child Link Users?

Section 6: How do I become a Child Link User?

Section 7: What do I do if I go on leave or my role changes?

Section 8: Can I delegate my role as an Authoriser?

Appendix 1: Who can become a Child Link Authoriser or User?

Appendix 2: What do I need to know about delegating my Authorisation function?

New Child Link PAL policy for government schools

[EDUCATION.VIC.GOV.AU](#)[Schools home](#)[Policy and Advisory Library home](#)[Search](#)

Child Link


[Policy](#)[Guidance](#)[Resources](#)

All Victorian government schools are progressively gaining access to [Child Link](#) through a phased, area-based approach through to July 2024.

School principals will be contacted when it is time for their school to start using Child Link. Schools can opt-in early by contacting the Child Link team (phone 1800 549 646 or email childlink@education.vic.gov.au).

Only those schools using CASES21 for student enrolments will be able to access Child Link in the school User category, as the individual student information (on each child entry) that is accessible to a school on Child Link is based on the school's enrolment data on CASES21.

[Specialism schools](#) that have different enrolment or attendance processes (such as hospital schools and outdoor education schools)

 [Print whole topic](#)

Policy last updated

12 February 2024

Scope

- Schools

Contact

Whole of Victorian Government Information Sharing and MARAM Enquiry Line
Victorian Child Information Sharing Division

1800 549 646

How Child Link is being used by schools

We have implemented a new process at our school so that when a child enrolls with us, a staff member checks Child Link for any relevant information. In new enrolments for 2023 we picked up additional information for 2 children and have been able to put supports in place proactively. This has been brilliant and would not have happened without Child Link.

It helps us as teachers know how to deal with students when they face any problems with us and at home. It also helps us know **how** to take further action solving these problems.

Access to Child Link is minimising the amount of time, emails, phone calls required to put supports in place for a student and the school.

Child Link helps support students transition with information to support schools to plan for Individual Education Plans (IEPs), Behaviour Support Plans supporting access to current and past assessments.



Positive momentum building across Catholic schools

School engagement				Percentages	
Diocese	#Achieved	#Pending	Grand Total	% Achieved	% Pending
DOBCEL	28	33	61	46%	54%
DOSCEL		44	44	In Progress	In Progress
CES Ltd	38	17	55	69%	31%
MACS	57	242	299	19%	81%
Independent	14	25	39	36%	64%
Grand Total	137	361	498	27%	73%

Using Child Link to support child wellbeing and safety

Let's hear from each diocese on your experiences to date...

Are there further opportunities to increase awareness of and support embedding Child Link into practice for Catholic schools?



Support and resources for education workforces

Child Link:

Online Resources:

- <https://www.vic.gov.au/child-link-resources>
- <https://www.vic.gov.au/child-link-authoriser-induction-guide>
- <https://www2.education.vic.gov.au/pal/child-link/policy>

Enquiry line:

- 1800 549 646
- childlink@education.vic.gov.au

Information Sharing:

Online Resources:

- infosharing.vic.gov.au
- <https://www2.education.vic.gov.au/pal/information-sharing-schemes/policy>

Enquiry line:

- 1800 549 646
- CISandFVIS@education.vic.gov.au



For questions or further support, please contact:

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Department
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