

Crucial Conversations -

Crucial Conversations teaches a model for effective communication, that can be applied to any situation, but particularly difficult or high-stakes situations. It focuses on fostering dialogue, managing emotions, and achieving mutual understanding. The model helps to navigate high-stakes discussions with openness, respect, and skill, enhancing relationships and driving positive outcomes.

This program is designed for anyone who would like to develop skills in providing effective feedback and fostering open dialogue. The skills can be transferred across a range of situations including providing feedback and fostering open dialogue with colleagues, parents/carers and the community. It is relevant for people working in schools as well as the CEB office.

Crucial Conversations will be run each term on the following dates -

29 & 30 May – location Ballarat

2 & 3 Sep Swan Hill or Mildura location TBC

11 & 12 Nov - location TBA

*Minimum participant numbers apply for programs to run.

Cost - \$500 (includes all program workbooks and catering for the 2 days)

Further information on additional leadership development opportunities for 2025 will be provided in next week's newsletter.

If you have any queries about the program please contact [Fiona Murphy](#) or [Emma Baldwin](#)