

Crucial Conversations – term 3 and 4

Crucial Conversations teaches a model for effective communication, that can be applied to any situation, but particularly difficult or high-stakes situations. It focuses on fostering dialogue, managing emotions, and achieving mutual understanding. The model helps to navigate high-stakes discussions with openness, respect, and skill, enhancing relationships and driving positive outcomes.

Audience - This program is designed for anyone who would like to develop skills in providing effective feedback and fostering open dialogue.

The skills can be transferred across a range of situations including providing feedback and fostering open dialogue with colleagues, parents/carers and the community.