

Crucial Conversations

Crucial Conversations teaches a model for effective communication, that can be applied to any situation, but particularly difficult or high-stakes situations. It focuses on fostering dialogue, managing emotions, and achieving mutual understanding. The model helps to navigate high-stakes discussions with openness, respect, and skill, enhancing relationships and driving positive outcomes.

Audience

This program is designed for anyone who would like to develop skills in providing effective feedback and fostering open dialogue.

The skills can be transferred across a range of situations including providing feedback and fostering open dialogue with colleagues, parents/carers and the community.

